



# FAMILY SUPPORT SERVICES

KEEPING FAMILIES HEALTHY AND INTACT

**ABOUT THE AGENCY:** Family Support Services is a non-profit agency founded in 1989. With offices in Oakland and San Francisco, we serve families in Alameda, San Francisco, and Contra Costa counties. Our programs target families, youth and children whose health and welfare are vulnerable as a result of a variety of circumstances.

**POSITION:** Family Preservation Social Worker (Oakland)

**PROGRAM DESCRIPTION:** Family Reclaim provides intensive, home-based, individually tailored services to families in Alameda County whose children are at risk for abuse or neglect. The program offers a broad range of home-based and community-based services that address the specific needs of these multi-stressed families. A primary focus of the services is to prevent removal of children from their homes by Child Protective Services.

## JOB DUTIES:

- Assist the Program Director in developing and implementing the joint service plans in collaboration with family members and Social Services Agency (SSA) workers.
- Implement the service plan via behaviorally specific service agreements developed with the family.
- Provide a range of home-based services to families according to individual family needs including:
  - teaching effective parenting skills
  - modeling appropriate infant and child care
  - teaching household management and budgeting
  - locating and linking families with community resources
  - providing supportive counseling, advocacy and crisis intervention
  - assisting families with meeting basic needs (e.g. food, shelter)
  - connecting families with housing resources
  - providing transportation when appropriate
  - assisting in accessing health and mental health services
  - case management and brokerage
  - developing and maintaining contacts with key community resources.
  - maintaining case records with up-to-date notes that meet legal, professional, and funding source requirements.
  - completing all appropriate forms in a timely manner (e.g. service logs, closing summaries).
  - keeping Program Director apprised of family issues related to child abuse/neglect & file CPS reports when appropriate.
- Assess substance abuse issues and provide appropriate interventions and/or referrals.
- Fulfill other duties as assigned.

## MINIMUM QUALIFICATIONS:

- Bachelor's degree in mental health, social work or related field preferred; experience with families and children may be substituted. Bilingual (Spanish / English) preferred.
- Experience and willingness to provide hands-on, intensive, home-based services.
- Experience and comfort in diverse communities.
- Must have respect for cultural differences, and families' rights to self-determination.
- Must be able to assess situations quickly and have sufficient ingenuity to cope with limited resources.
- Requires California driver's license and an insured automobile in good working condition.
- Must be mature, tolerant of others, understanding and sensitive to the needs and problems that face high-risk families.
- Respect for and ability to work with people from diverse backgrounds.
- Must be able to receive clearance through a fingerprint/background check (criminal and child abuse).

**STARTING SALARY RANGE:** \$40,000 - \$42,000 annually DOE. Full time = 37.5 hours/week. Bilingual salary differential available. Excellent benefits including health, dental, vision, life and long-term disability insurance plus retirement plan.

**RÉSUMÉ AND COVER LETTER TO:** Dayo Diggs - [ddiggs@fssba.org](mailto:ddiggs@fssba.org)

Family Support Services, 303 Hegenberger Road, Suite 400, Oakland CA 94621 - Fax: 510.834.1548 [www.fssba.org](http://www.fssba.org)

Please attach all documents in PDF format. All other file types/formats will not be considered.

Only candidates who meet our selection criteria will be contacted for the next step in our hiring process. Thank you for your interest in our position. We appreciate the time you have taken to apply.

Family Support Services is committed to workforce diversity. Qualified applicants will receive full consideration without regard to age, race, color, religion, gender, gender identity, sexual orientation, health status or national origin.