This year we wrestled through the complicated and stressful process of finding a new home for our agency. Like so many other nonprofit agencies in the Bay Area, the escalating cost of real estate caught up with us, and we had to make the decision to move. We are moving our Oakland office, reducing our footprint in San Francisco, and consolidating our operations where necessary. It has been a grand undertaking but one that will cement us in Alameda County for the next ten years and allow us to maintain a presence in San Francisco; we believe it is truly a win-win. Our newly renovated office at 303 Hegenberger Road in Oakland will be a better working environment for our staff and clients. We will have parking and a dedicated suite for the Kinship Youth Program.

In addition to managing our day to day operations, some of us were focused on our relocation plan, while many others were working hard to meet our program goals and deliver our clients the services they depend on from us. Our Respite programs provided 700 children with over 87,000 hours of care, our Kinship program provided 200 families with case management services, along with serving 118 youth in our afterschool and summer programs, and our Family Preservation programs provided intensive home-based parenting and case management to 132 families. These programs and our additional services offered to families – mental health therapy, educational workshops, support groups, the
back-pack give away, and our holiday services – allowed us to reach 2,000 clients this year.

Our highly-trained program directors, managers, social workers, therapists, academic coaches, and respite care providers delivered services based on each family’s unique situation, helping families to create safe, permanent homes for their children and enabling them to live their best lives. Whether a family received respite care, kinship services, or family preservation support, my staff is trusted because families know we have only one agenda: to support their efforts to preserve their family and raise healthy children.

I thank you for being a part of Family Support Services and for caring about families, and I thank you for your generosity.

Sincerely,

Cheryl Smith
A MODEL OF SUCCESS:
KINSHIP SUPPORT SERVICES PROGRAM

KINSHIP ADULTS

195 FAMILIES RECEIVED CASE MANAGEMENT SERVICES:
CRISIS INTERVENTION • INFORMATION & REFERRAL • FAMILY ADVOCACY • SUPPORT GROUPS • WORKSHOPS & TRAININGS • FAMILY ACTIVITIES
50 SUPPORT GROUPS & WORKSHOPS PROVIDED

KINSHIP YOUTH

118 CHILDREN & YOUTH RECEIVED 14,840 HOURS OF ACADEMIC ENRICHMENT • LIFE SKILLS DEVELOPMENT • LEADERSHIP OPPORTUNITIES • RECREATION ACTIVITIES

SINCE COMING TO THIS PROGRAM, “I really appreciate the help and services provided to my family. It has helped keep my family (grandchildren) together within the home and also given me services that my grandchildren need to grow. For all this I sincerely give my thanks and appreciation.”

- Caregiver
Kinship Support Services Program offers an alternative to traditional foster care by helping kin caregivers keep their relative children with their families.

“A KINSHIP FAMILY:
(From left to right) Jacquelyn, Jasmin (in her 3rd year at UNLV), Moises, and their grandmother and caregiver, Ms. Cabrera. Jacquelyn is on her 5th year in KYP and just graduated from 8th grade and Moises from High School. All have been a part of Kinship for many years.

“Moises is an incredibly talented young man and great things await him as he plans for the next chapter of his life—going to college! He has been part of the KYP family for nine years and became one of our strongest role models for younger participants.”

- Juan Rodriguez, KYP Program Manager

“THE PROGRAM HELPS ME in so many ways. I feel more confident going to school because I know I will get help if I need it. What I like about this program is they never give up on you.... They’re like a second family”

- KYP participant
Family Preservation provides services that teach parents to create safer homes for their children using an evidenced-based parenting curriculum and case management to prevent or eliminate child neglect and abuse. Most families are referred to us by County Children Services’ Departments.

SAN FRANCISCO

74 FAMILIES SERVED
23 FAMILIES GRADUATED
124 CHILDREN PROTECTED

ALAMEDA COUNTY

58 FAMILIES SERVED
31 FAMILIES WHO WERE HOMELESS SECURED PERMANENT HOUSING
52 FAMILIES ACHIEVED THEIR CASE PLAN GOAL THAT WAS IMPEDING THEIR DISMISSAL FROM THE COUNTY
18 FAMILIES PARTICIPATED IN TRAUMA SUPPORT GROUPS
CJ's Story

CJ was referred to San Francisco Human Services Agency when his only daughter was born with serious health risks and was placed in the care of Child Protective Services (CPS). The parents were not together and the child’s mother was struggling with addiction and a history with CPS. Although CJ did not have a history of addiction, he was homeless, and was unable to provide his child a safe and nurturing environment.

CJ was offered Family Support Services’ SafeCare program and accepted to work with his Social Worker, Susan Ng, who met with him weekly to help him not only stay in compliance with CPS, but to educate him about the developmental needs and stages of an infant. CJ’s daughter was behind in her speech and motor skills. Family Support Services provided training to CJ so that he can help his daughter improve her crawling, walking, and speech. Not only did he sharpen his interaction skills but he learned the importance of talking and reading to her. By the end of the program, his daughter was able to stand and started taking steps on her own, as well as to verbalize more.

With our guidance, advocacy, and encouragement, CJ progressed through the program and moved from highly supervised to unsupervised visits with his daughter. By the end of services, CJ was reunited with his daughter and has moved from an SRO to a stable home. Having done SafeCare was one of the convincing reasons that the County reunified the child with her father, and it is one of the success stories that makes us continue to work with families!
Respite/Child Care offers a unique combination of in-home, family-focused child care, or out-of-home care for families with children who have disabilities or are medically fragile.

SAN FRANCISCO

Provided 38,426 hours of respite/child care to 148 mildly ill children and 108 children in foster care.
Family Support Services also provides respite / child care services on behalf of other Bay Area organizations and the families they serve, such as Family Builders, Safe & Sound, and Casey Family Programs.

**EAST BAY**

Provided 48,950 hours of respite / childcare to 260 families in Alameda and Contra Costa counties.
YOUR IMPACT
2017 GALA: RAISED $80,000

Family Support Services
Board of Directors and
Chief Executive Officer
hosting the 13th Annual
Eat, Drink & Be Giving Gala

THANK YOU TO LAST YEAR’S GALA SPONSORS:

KAISER PERMANENTE
MUFG UNION BANK
CINEMAN HD
FIVEPOINT
MOWAT MACKIE & ANDERSON LLP
RECOLOGY
RINA
SEASONAL PROJECTS: RAISED $56,260 (MONETARY AND IN-KIND)

BACK TO SCHOOL BACKPACK DRIVE: We collect backpacks and school supplies to send the youth in our programs back to school ready to succeed.

THANKSGIVING BUILD-A-MEAL: Provides Thanksgiving dinners to Bay Area families who may otherwise go without.

HOLIDAY SPONSORS PROGRAM: With help from our generous donors, we are able to provide many of our clients with holiday gifts for their families.

SPRING APPEAL: Allows us to collect valuable unrestricted funds to more comprehensively support our programs.

END-OF-YEAR APPEAL: Our final call of the year to help fill the gaps in government funding so we can provide our vital programs and services.
GRATITUDE

MAJOR GOVERNMENT PARTNERS

Alameda County Social Services Agency
City and County of San Francisco Human Services Agency
Alameda County Health Care Services Agency
State of California, Department of Developmental Services: Regional Center of the East Bay
Contra Costa Employment and Human Services
City of Oakland: Oakland Fund for Children & Youth

$10,000 AND ABOVE

Children’s Support League of the East Bay
David and Tiffany Coultas
Brenda Davis
Jane Henderson
Walter S. Johnson Foundation
Kaiser Permanente Community Benefits Program
Tamara Morgan
Quest Foundation
John and Mary Robbins
The Morris Stulsaft Foundation
Mia and Stephen Tindle
Karen and Arthur Wilson
Bernard E. and Alba Witkin Foundation
$2,000 - $9,999

The Lowell Berry Foundation
Best Buy Foundation
Ada Carrico
Clorox Company Foundation
Danem Foundation
Kirk Dobbins and Herbet Kitchen
Dorris-Eaton School
Janette and Gary Drew
Five Point - Lennar Urban
Marjorie Follette
Jason and Lulu Foster
Jeffery Gary
Bill Graham Supporting Foundation
Brooke and Kurt Hauch
Mary and Kevin Henderson
In-N-Out Burger Foundation
Carol Jillson
Lakeshore Ave. Baptist Church
The Morton Foundation
Mowat, Mackie, and Anderson LLP
Francesco Penati and Lynn A. Green
Recology
Chris and Kelly Ream

Ross Stores Foundation
Safeway Foundation
Cheryl Smith
Tiffany Thomas
Union Bank
Wells Fargo Foundation

$1,000 - $1,999

Diana Alonzo
Ascension Benefits & Insurance Solutions
Mara Boundy Household
Lois and Jim Boyd
Billie Brown
Carla Fillippone
Foster Employment Law
Arthur J. Gallagher & Co
Jan Howland and Jay Gorud
Andy Kivel and Susan Goldstein
David Kung
Mark McKane
Monroe Strickberger and Ursula Rolfe
$500 - $999
Adam Alper
Alex Atkinson
Bentley School
Julie Bueno
Ernie and Michele Carson
Benjamin Clinger
Perkins Coie
Carla Fillippone
First Tuesday Forum
Richard & Sandra Gilbert
Martell J. Glommen
Samantha Good
Steven Gregory
Guest of Lou Fox
Richard Guggenhime
Jaquie Guzzo
Roger and Natalie Hughes
Robert Jones and Associates/
    Sequoyah Country Club
Thor and Lecia Kaslofsky
Chris Keegan
Judy Levin
Anna Maiolini
Anthony and Cathleen Massoni
Larry and Susan Mazzei
Timothy McIntyre
Ronetta and Keith Morgan
Tuan and Caitlin Nguyen
Cynthia Pino
George Pugh and Mara McGrath
Patty Reed and Rick Clark
Yan Coco Qiu
Rodde Family Revocable Trust
Adina Rose
Padraic Ryan
Scott Sanders
SFL & W Partnership
Artem Skripka
SouthWest Airlines
Adrian and Rachael Tighe
Jeremy Veit
Li-Hsia Wang and Henry Wang
    and Henry L. Abrons
Justice Carl West &
    Margo Hart Anderson
Winchester Country Club

$250 - $499
Carole Amos
Elizabeth August
Andrea Baker
Berkeley Repertory Theatre
Blackhawk Country Club
Gun Bolin and Heidi Mayer
Noah Boyens
Casey Family Programs
Stuart & Kimi Casillas
Castlewood Country Club
Jenna Cianelli
Communication Works
Sean and Colleen Cooley
The Crucible
Megan D’Angelo
Elizabeth Deeley
Lisa Dickinson
David Dixon
Katie Eller
Jacqueline W. Ellis
Jeff Golden
Jennifer and Jonathan Graves
Lesley Hagele
Brandon Harper
Helen Harrison
Katie Hollenbaugh
Roger and Natalie Hughes
Sonali Jindal
David King
Chris Kirkham
Chris and Eileen Kwei
Launch Squad

Michael Lee
Jennifer Lin
Sean Maduck
David and Jenni Margo
Mark McCue
Jason Mikami
Robert Miller
Vicki and Pat Moore Household
Beverly Murray
Nancy Ng
James Pace
Park Day School
Susan Rinne
Round Hill Country Club
Padraic Ryan Household
Jacque Sellers
Emily Shepard
Justin Solomon
Chehie Songstad
Margaret and Al Steunenberg
Sumbody Spa
Target Ocean Ave
Laura Thomas
Tiffany Thomas
Jennifer Tunney
Uber
Katherine Waidner
Yvonne Webb
Stefani Wedl
Mike and Rhea Wisherop
Charlene Wolf
Ann and Chris Wright
Josh Zachariah

$100 - $249
Ida and Myles Abbott
Arvind and Reema Ahluwalia
S.J. Amoroso Construction Co., Inc
Cynthia Amos
Andy Amstutz
Robert Anderson
Mike and Michelle Batesole
Bay Area Discovery Museum
Vanessa Benavides
Tempra Board
Maudry Boulding
Reniokia Brown
Roland and Janet Burchard
Amy and Neil Campbell
Curtis Caton
Pat Chambers & Loretta Harris
Phyllis Chambers and David Woods

Phil Chun
Church of Jesus Christ of Latter-Day Saints
Claremont Country Club
Anne Clark
Perkins Coie
Marie Cooper
Ernest & Shizue Davis
Eliza Duggan
Dave and Stephanie Durran
Empire Engineering and Construction Inc.
Erin and Sterling Fairholm
Sarah Farley
Elizabeth Fleischmann
Lou Fox and Stu Hanson
Fritz Underground Winery
Kate and Dan Funk
Harvey Gee
Annette Hackett
Roxie and Brian Hardeman
Laura Hernandez
Vanessa Hernandez
Sylvia Ines de Trinidad
Jamaal and Nicole Jackson
Tom Jacobson
Joanna Jansen
Judd’s Hill Winery
Greg and Stephanie Kaple
Loi La
Louis Labat
Calvin and Mary Lee
Sandra Lee
Evelyn Levin
Judy Levin
Jana Pastena Lungomare, Calavera, Chop Bar
John Lynn
Al and Jeannine Makely
Anita Malnig
David and Jenni Margo
Matson Foundation
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Ruth Narayan
Network for Good
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Deborah Silverman
Sheila Sims
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Kathryn T. Slaughter
Sue Smith
Leah Standard
Nancy Tieburg
United Way of Greater Philadelphia
& Southern New Jersey
Sandra Varco
Ron and Sherry Wacker
Walt Disney Family Museum
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Scott Bonnie & Andrew Wentworth
Darryl West
Laurie and Andy Wolkow-Steinberg
Ann and Chris Wright
Grace Yu
Howard Zangwill
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Chief Executive Officer

Elizabeth Adeyi,
Chief Operations Officer

Pat Chambers,
Deputy Director (retired)

Karen Einbinder, Director of
Program Operations

Shelley Crayton
Oakland Respite Director

Aysha Franco, San Francisco
Family Preservation Director

Erica Hilton, Oakland Family
Preservation Director

Donna Moore,
Kinship Program Director

Bruce Williams, San Francisco
Respite Director

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Tamara Mason
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Karen E. Wilson
## Financial Statement

### Revenue: $5,334,587

<table>
<thead>
<tr>
<th>County/Program</th>
<th>Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alameda County</td>
<td>$1,791,204</td>
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<tr>
<td>San Francisco County</td>
<td>$1,546,719</td>
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<tr>
<td>Regional Center of the East Bay</td>
<td>$1,175,106</td>
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<tr>
<td>Contra Costa County</td>
<td>$274,868</td>
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<tr>
<td>City of Oakland</td>
<td>$114,000</td>
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<tr>
<td>Fund Development</td>
<td>$345,448</td>
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<tr>
<td>Net Investment Income</td>
<td>$87,242</td>
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### Expenses: $5,197,614

<table>
<thead>
<tr>
<th>Program</th>
<th>Expense</th>
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<tbody>
<tr>
<td>Respite/ Child Care</td>
<td>$2,449,181</td>
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<tr>
<td>Family Preservation Program</td>
<td>$791,016</td>
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<tr>
<td>Kinship Support Services Program</td>
<td>$426,088</td>
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<tr>
<td>Kinship Youth Program</td>
<td>$380,024</td>
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<tr>
<td>Growing Up Strong Mental Health</td>
<td>$181,723</td>
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<tr>
<td>Administration</td>
<td>$811,973</td>
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<tr>
<td>Fund Development</td>
<td>$157,609</td>
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</tbody>
</table>

### Net Revenue: $136,973
FAMILY SUPPORT SERVICES
KEEPING FAMILIES HEALTHY AND INTACT

401 Grand Avenue, Suite 500
Oakland, CA 94610
510.834.2443

NEW Oakland Office Address
(as of Nov. 1, 2018):
303 Hegenberger Road, Suite 400
Oakland, CA 94621

205 13th Street, Suite 3150
San Francisco, CA 94103
415.861.4060

www.fssba.org

@family.support.services
@FSSBA
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