



# FAMILY SUPPORT SERVICES

KEEPING FAMILIES HEALTHY AND INTACT

**ABOUT THE AGENCY:** Family Support Services is a non-profit agency founded in 1989. With offices in Oakland and San Francisco, we serve families in Alameda, San Francisco, and Contra Costa counties. Our programs target families, youth and children whose health and welfare are vulnerable as a result of a variety of circumstances.

**POSITION: Social Worker – Bilingual Spanish (San Francisco)**

Posted: 9/14/18

**PROGRAM DESCRIPTION:** We are looking for passionate candidates who want to work closely with families with children 0-5 years of age. The Social Worker's primary responsibility will be supporting parents by providing home-based parenting education to families primarily referred by San Francisco Human Services Agency and also by community-based organizations.

## JOB DUTIES:

- Provide appropriate counseling skills, including building rapport and engagement.
- Implement the curriculum's three required components:
  - **Health:** preventative health information; identifying symptoms; providing or seeking appropriate treatment.
  - **Home Safety:** child-proofing home; eliminating safety and health hazards; household management.
  - **Parent-Child Interaction:** child development education; teaching positive parenting skills; increasing positive interactions/bonding.
- Conduct baseline and follow-up assessment sessions with families; including, developmental screenings (ASQ).
- Provide hands-on parenting, positive/corrective feedback and problem-solving techniques.
- Support parents as they learn effective parenting skills, using an evidence-based, structured model called SafeCare®.
- Provide case management services; such as assisting parents in accessing and linking to community resources.
- Develop and maintain contacts with key community resources.
- Keep the Program Director apprised of any child abuse/neglect issues and filing CPS reports.
- Maintain timely and thorough case records and program statistics, including entering data into centralized database.
- Participate in training and coaching, including incorporating detailed feedback.
- Participate in team activities, including shadowing / being shadowed for home visits.
- Obtain certification as a SafeCare® Home Visitor.

## MINIMUM QUALIFICATIONS:

- Bachelor's degree in social work or related clinical field preferred. Extensive experience with families and children may be substituted.
- Must be fluent in verbal and written communication in Spanish and English.
- Have sharp organizational skills.
- Experience and willingness to provide hands-on, intensive, home-based services.
- Ability to work independently and in a team environment.
- Experience and ability to interact with diverse communities and socio-economic backgrounds. Committed to cultural humility/awareness.
- Flexibility to work some evening and/or weekend hours.
- Must have respect for cultural differences and families' rights to self-determination.
- Must be mature, tolerant of others, friendly, warm, understanding and sensitive to the needs/problems of high-risk families.
- Requires valid CA driver's license w/a clear DMV record, access to an insured automobile in good working condition and current registration.
- Must be able to receive clearance through a fingerprint/background check (criminal and child abuse).
- Working knowledge of Microsoft computer applications.
- Must be physically able to perform all job duties which may include bending, lifting and kneeling.

## STARTING SALARY RANGE

\$39,000 - \$43,000 DOE (bilingual differential available). (Full time = 37.5 hours/week).

**Excellent benefits including health, dental, vision, and life insurance plus retirement plan.**

## TO APPLY, YOU MUST SEND A COVER LETTER AND RESUME TO:

**Susan Ng**, Family Preservation Program Supervisor ([sng@fssba-sf.org](mailto:sng@fssba-sf.org))

Family Support Services, 205 13<sup>th</sup> Street, Suite 3150, San Francisco, CA 94103 [www.fssba.org](http://www.fssba.org)

Please attach all documents in **PDF** format. **All other file types/formats will not be considered.**

**Only candidates who meet our selection criteria will be contacted for the next step in our hiring process.**

Thank you for your interest in our position. We appreciate the time you have taken to apply.

Family Support Services is committed to workforce diversity. Qualified applicants will receive full consideration without regard to age, race, color, religion, gender, gender identity, sexual orientation, health status or national origin.